

Your patients. Our commitment.

Interconnect provides your patients with comprehensive support when you prescribe OCALIVA[®] (obeticholic acid).

Call **1-844-622-4278** or visit **interconnectsupport.com** to learn more.

Interconnect[®]
SUPPORT SERVICES
Integrated access and support by Intercept

Please see accompanying **Full Prescribing Information**, including **BOXED WARNING** for OCALIVA. Rx only.

Intercept 

Your patients. Our commitment.

Your patients can expect comprehensive personalized support—right from the start

Your patient's dedicated Care Coordinator will contact your office after enrollment is complete and provide ongoing personalized support. Communications from Interconnect® can be tailored to your patient's needs and preferences.



Financial assistance

Qualifying patients with commercial insurance may be eligible to pay **as little as \$0** for their Intercept treatment through the Interconnect Savings Program^a



Personalized support

Care Coordinators provide ongoing, personalized support—including refill reminders—according to the patient's preferences.



Education

Interconnect Support Services offers informational resources for patients about their disease, the Intercept product you have prescribed, and more

“
 MY PATIENTS LIKE THE PROGRAM.
 ACCESS IS EASY AND THEY FEEL CARED FOR.
 ”
 – A prescriber supported by Interconnect^b

^a Offer not valid for patients enrolled in Medicare, Medicaid, or other federal or state healthcare programs. For program terms, conditions, and eligibility criteria, visit <https://www.interconnectsupport.com/copay-terms/>

^b The views expressed in these quotes are from individuals and may not reflect the opinions or experiences of all prescribers who work with Interconnect Support Services

Increase patient success with Interconnect

Patients who enroll in and work with Interconnect show greater adherence and patient satisfaction than patients who work with a specialty pharmacy alone.

20%
higher success rate

Strong Starts:

Patients enrolled in Interconnect had a **20% higher success rate** in receipt of their initial OCALIVA® (obeticholic acid) shipment as compared to patients working with an SP alone.^{1,a,b}

50%
more patients

Ongoing Adherence:

50% more patients who enrolled in Interconnect stayed on OCALIVA over a 12 month period, compared to those working with a specialty pharmacy alone.^{2,a,c}

86%
patient satisfaction

High Patient Satisfaction:

86% of patients are satisfied with Interconnect. Patients enrolled in Interconnect enjoy access, ongoing support, and an array of services.^{3,d}

^a Data as of Jun 29, 2023; includes all NBRx from January 2021 to March 2023.

^b 81% conversion rate for Interconnect vs 67% for specialty pharmacy.

^c 67.3% persistence rate for Interconnect vs 44.7% for specialty pharmacy.

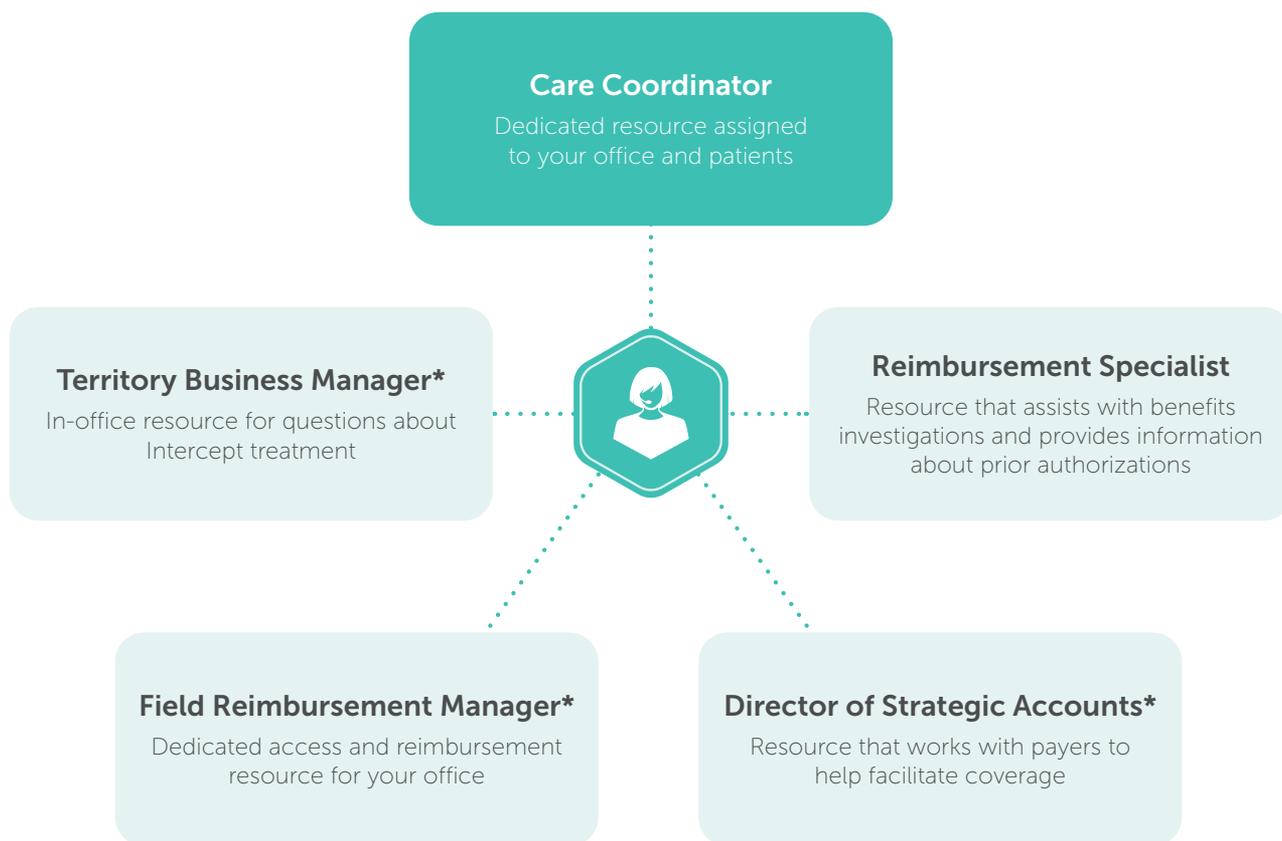
^d Based on Q2 2023 PBC Patient ATU Study conducted by Hawk Partners (n=45).

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The Interconnect[®] team is here to help

Your patient's Care Coordinator is your primary contact, but they are supported by a network. To keep things moving smoothly, you may hear from others on the team along the way. Here's who they are:



*Please note Territory Business Manager, Field Reimbursement Manager, and Director of Strategic Accounts are a part of the broader Intercept Support Team

“ MY INSURANCE COVERS PART OF THE COST AND I HAVE A COPAY ASSISTANCE PROGRAM TO COVER THE REST. ”

– Sandra, a patient supported by Interconnect^a

Access is our top priority

Interconnect is committed to removing financial barriers to patients accessing their prescribed treatment, including providing assistance in identifying and evaluating the potential options based on your patient's insurance plan and eligibility.

Commercial insurance

Patients with commercial insurance may be able to pay as little as \$0 for their Intercept treatment through the Interconnect Savings Program.^b

Medicare/Medicaid

Interconnect may provide information on financial support options from independent charitable foundation programs and the Intercept Patient Assistance Program for those that cannot afford their out-of-pocket costs.^c

No insurance or underinsured for an Intercept therapy

Qualified patients may be provided with access to Intercept treatment at no cost under the Intercept Patient Assistance Program.

Delays and gaps in coverage

Eligible commercially insured patients may qualify for an interim supply of their Intercept treatment to prevent treatment delays and gaps.

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^c Independent foundations are not associated with Intercept Pharmaceuticals. Specific details and eligibility requirements can be found directly at the foundations' websites. Intercept does not endorse or guarantee reimbursement or support from any independent charitable organization.

Getting your patients started with Interconnect Support Services

HOW TO ENROLL

There are two ways healthcare providers and patients can get started with Interconnect Support Services. Choose the method that works best for your office.

Enroll online

Complete the online enrollment process for your patients at interconnectsupport.com

..... OR

Enroll on paper and fax

Print the enrollment form, available at interconnectsupport.com, complete, sign, and fax it to **1-855-686-8730**



We'll keep things moving along

We understand you are busy, and we respect your time. Interconnect is here to take some of the administrative burden so you can focus on what matters most—your patients.

WHAT TO EXPECT

1



Care Coordinator Introduction

Each patient has a dedicated Care Coordinator who assists from enrollment through start of treatment and ongoing adherence. Care Coordinators communicate with prescribers, office staff, patients, and specialty pharmacies to keep things running smoothly.

2



Benefits investigation and prior authorization information

Interconnect will help identify and evaluate all appropriate financial assistance options based on your patient's insurance plan and eligibility and will support your office with information regarding prior authorizations.

3



Delivery of initial prescription

The specialty pharmacy will contact your patient to confirm delivery details. Your patient will typically receive their initial prescription of Intercept treatment within 3 to 4 weeks, depending upon their insurance coverage.

4



Refill coordination

Your patient's Care Coordinator will help them understand how to refill their prescription and let them know what to expect from the specialty pharmacy prior to delivery.

ONGOING SUPPORT

BEHIND-THE-SCENES SUPPORT

Interconnect can help with:

- Coordination between your patients and the specialty pharmacy
- Providing information to your office regarding prior authorizations
- Enrolling your patient in our adherence program
- Informing your office of missed refills

WORKING WITH YOUR PATIENT

Interconnect will help with:

- Navigating changes in insurance/continued coverage
- Providing educational materials to support treatment goals
- Answering questions along the way



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When it comes to coordinating treatment services, Interconnect delivers

Interconnect will keep things running smoothly by communicating consistently with you and your patients. Patients enrolled in Interconnect are positioned for adherence success and report high satisfaction with the program.

Call **1-844-622-4278** or visit **interconnectsupport.com** to enroll your patient today.

“

WITH ALL THE MEDICATIONS I HAVE, IT'S HARD TO KEEP UP. THEY CALLED TO REMIND ME ABOUT A REFILL, AND I WAS SURPRISED AND GRATEFUL. I WOULD HAVE MISSED THE REFILL WITHOUT THEIR CALL.

– Gary, a patient supported by Interconnect^a

”

“

THE CARE COORDINATORS REMIND US WHEN PRIOR AUTHORIZATIONS ARE ABOUT TO EXPIRE AND IF MEDICATION IS NOT BEING REFILLED IN A TIMELY MANNER.

– A prescriber supported by Interconnect^a

”

^a The views expressed in these quotes are from individuals and may not reflect the opinions or experiences of all patients and/or prescribers who work with Interconnect Support Services.

References: **1.** Data on file: US-REF-PB-0450. Intercept Pharmaceuticals, Inc; 2023. **2.** Data on file: US-REF-PB-0449. Intercept Pharmaceuticals, Inc; 2023. **3.** Data on file: US-REF-PB-0556. Intercept Pharmaceuticals, Inc; 2023.

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